

# PRODUCT DISCLOSURE SHEET

Kindly read this Product Disclosure Sheet together with the					
General Terms and Conditions attached herewith before you					
decide to take the Ar Rahnu Facility-i. Seek clarification from					
your institution if you do not understand any part of this					
document or the general terms.					

Affin Islamic Bank Berhad
Ar Rahnu Facility-i
Date:

# 1. What is this product about?

#### (a) Introduction of Product

- Ar Rahnu Facility-i is an Islamic pawn broking service whereby the Customer will pledge an amount of gold jewellery with the Bank to obtain an interest-free loan.
- The Bank will store the Customer jewellery and charged with service fees for safekeeping services. The loan amount will be valued based on the gold market value and depending on the percentage which determined by the Bank and the quality of the jewellery.
- The service tenure for safekeeping of the jewellery and service fees will be determined earlier and agreed upon by the Bank and Customer.
- Where the Customer makes full payment for the loan amount and service fees on or before or on the maturity date, the jewellery will be returned to the Customer.
- Should the Customer fail to fully settle the loan on maturity, including service fees, the Bank will auction the collateral and pay off the loan and any outstanding fees. Surplus (if any), will be returned to the Customer.

# (b) Product Features

Gold jewellery (without precious stone)      Gold Grade Karat     999 24K     950 22.8K     916 22K     860 21K     835 20K     750 18K  2. Acceptable Pawn Item      Gold coin is acceptable as pawn it subject to the following conditions:     i. Certificate of Authenticity/purchase	1.	Eligibility Criteria		ysian citizens and 18 years and up to	permanent resident 70 years old.	ts
receipts ii. Maximum weight is below 200 grams iii. Gold quality between 22 to 24 karat  • The Bank accept only unsealed gold of from "Public Gold Coins/Public Dinar G	2.	Acceptable Pawn Item	•	Gold jewellery (with Gold Grade 999 950 916 860 835 750  Gold coin is accessubject to the following receipts ii. Certificate of Autoreceipts iii. Gold quality between the Bank accept of the Gold of	Rout precious stone):-  Karat  24K  22.8K  22K  21K  20K  18K  eptable as pawn iterwing conditions: thenticity/purchase at is below 200 grams ween 22 to 24 karat  enly unsealed gold coi	n

	Т		
		Coins" and "Kijang Er	nas Gold Bullion"
		their employee as acceptable provided needs to present	I by an employer to solve loyalty service is I that the employee the Certificate of by the Company to the
		Certificate of Authen the Certificate will o	uired to surrender the sticity to the Bank and only be returned upon ent of facility upon
		<ul><li>Fake gold jewellery</li><li>White Gold</li></ul>	
		<ul> <li>Gold plated jewellery</li> </ul>	,
		Gold Bullion:	
3.	Unacceptable Jewellery	Gold Bar	
		Gold Wafer	
		Jewellery which are owned through illegal	
		activities such as stolen jewellery etc.	
4.	Margin of Loan	<ul> <li>(i) Maximum 70% of the curren value for jewellery based on the the gold pledged.</li> <li>(ii) Loan amount per Customer is minimum of RM500 and subj</li> </ul>	
		maximum aggreg Customer of RM100	•
		Gold Value	Per RM100/month
	Service Fees	Up to RM2,000	RM0.60
5.		RM2,001-RM5,000	RM0.70
		Above RM5,001	RM0.75
		Note: The service fees w on gold value and not the	
6.	Service Tenure	to extend up to 6 n	nonths with an option nonths for 30 months at Customer is to fully fees due.
		(ii) Maximum loan tenu months. i.e. 6 + ( 6 + 6 + 6 + 6	

	7.	Settlement of Facility	Customer is to fully settle the amount of total loan and service fees before or on the maturity date.
--	----	------------------------	---

# 2. What is the Shariah concept applicable under this product?

#### (a) Ar Rahnu

Under this concept, a valuable item is collateralised to a debt. Collateral asset will be auctioned should the loan and service fees are not paid within the agreed period.

#### (b) Qard

Qard is an interest-free loan where the borrower is only required to repay the principal amount borrowed.

## (c) Ijarah

Refer to a contract that transfers ownership of benefit rights (usufruct) or service for a specified period in exchange for a specified consideration. Under this concept, the Bank provides a safekeeping service of valuable item to customer where the service fee is charged to customer.

# 3. What do I get from this product? / What are the features of this product?

Customer can enjoy the immediate loan facility and allows gold jewellery to be used as collateral. The service fees imposed by the Bank are low and affordable.

#### 4. What are my obligations?

Customer is to fully settle the amount of total loan and service fees before or on the maturity date.

#### 5. What are the fees and charges I have to pay?

The Customer is charged with service fees which determined by the Bank for jewellery safekeeping services.

The service fees will be determined based on gold value and not the loan amount.

Example of calculations:

Marhun (Pledged Item) Value: RM 7850, Loan Tenure: 6 Months, Total Loan: RM5495 (70% from Marhun (Pledged Item) Value), Service Fees: RM 0.75 for every RM 100 collateral value every month

Calculation for Service Fees: Marhun (Pledged Item) Value x Service Fees x Service Tenure

: RM7850 x (0.75/100) x 6 month

: RM 353.25

## 6. What if I fail to fulfill my obligations?

Should the Customer fail to fully settle the loan on maturity, including fees charged for service fees, the Bank will auction the collateral to pay off the loan and any outstanding fees.

#### 7. What are the service fees charges for early redemption?

The chargeable service fees are up to the month in which the Customers wished to settle the loan.

### 8. What are the major risks?

Customers may redeem or extend the facility tenure as long as the jewellery has not been auctioned by the Bank. The Bank reserves the right to auction the jewellery used as collateral for settlement of the loan amount and service fees if the Customer fails to pay the amount due on maturity.

#### 9. What do I need to do if there are changes to my contact details?

The Customer may notify the Bank through various channels of communication such as the website, nearest Bank branch or Customer Service Center if there is any change in your personal information.

#### 10. Where can I get assistance and redress?

- If you have difficulties in making payments, you should contact us earliest possible to discuss payment alternatives.
- Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an
  agency established by Bank Negara Malaysia to provide free services on money management,
  credit counseling, financial education and debt restructuring for individuals. You can contact
  AKPK at:

Tingkat 8, Maju Junction Mall 1001, Jalan Sultan Ismail, 50250 Kuala Lumpur.

Tel: 03-26167766

Email: enquiry@akpk.org.my

• If you wish to complaint on the products or services provided by us, you may contact us at:

#### **AFFIN ISLAMIC BANK BERHAD**

17th, Floor, Menara Affin 80, Jalan Raja Chulan 50200 Kuala Lumpur

Tel: 03-20559000 Fax: 03-20261104

Email:yourvoice@affinbank.com.my

• If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at:

#### **Block D, Bank Negara Malaysia**

Jalan Dato' Onn, 50480 Kuala Lumpur. Tel: 1-300-88-5465 Fax: 03-21741515

Email: bnmtelelink@bnm.gov.my

# 11. Where can I get further information?

Please contact us at our nearest branch to you or call our Contact Centre no. 03-8230 2222 or visit our web site www.affinislamic.com.my / www.affinonline.com for further details.

# IMPORTANT NOTE: THE BANK HAVE THE RIGHT TO SELL/ AUCTION THE COLLATERAL JEWELLERY IF THE CUSTOMERS FAILED TO FULLY SETTLE THE LOAN AND SERVICE FEES

The information provided in this disclosure sheet is valid as at 27 June 2018.

Disclaimer: This Product Disclosure Sheet is for information purposes only and does not constitute any advice on any matter discussed. All information and materials including those on services, products, financial information, data, text or other items are provided strictly 'as is', and 'as available' and is so provided for your information and reference only. Affin Islamic does not guarantee the usefulness or adequacy of the information provided and shall not be liable for any errors and will not be responsible for the consequences of reliance upon any opinion or statement contained herein or for any omission. The precise terms and conditions of these products are specified in the GENERIC AND SPECIFIC TERMS & CONDITIONS APPLICABLE FOR ALL ISLAMIC DEPOSIT ACCOUNTS / PRODUCTS / SERVICES and other terms and conditions applicable for these products (if any) which are available at Affin Islamic branches and at <a href="https://www.affinislamic.com.my">www.affinislamic.com.my</a> / <a href="https://www.affinislamic.com.my">www.affinislamic.com.my</a> / <a href="https://www.affinislamic.com.my">www.affinislamic.com.my</a> / <a href="https://www.affinislamic.com">www.affinislamic.com</a> . Notwithstanding the aforementioned where request is made by you for the Bahasa Malaysia version, the Bank shall provide you with the Bahasa Malaysia version accordingly. This Product Disclosure Sheet is confidential and may not be reproduced (in whole or in part) to any other person without the prior written permission of Affin Islamic Bank Berhad.